Provided by

LOCATA
Housing Services

HPA2
HOMELESSNESS REDUCTION ACT

TRIED AND TESTED
SYSTEM

MEETS ALL THE
REQUIREMENTS OF
THE HOMELESSNESS
REDUCTION ACT
AND MORE

BUILT WITH OUR
DEVELOPMENT
GROUP
PARTNERS

HOMELESSNESS
PREVENTION & ADVICE

STANDALONE
MODULE

FULLY
CONFIGURABLE

CLOUD
HOSTED

www.locatahousingservices.org.uk

The Homelessness Reduction Act (HRACT) received Royal Assent on April 27, 2017.

The legislation went live in April 2018

Locata's HPA2 cloud based software has successfully delivered a system that has been designed to give support and advice to Local Authorities to help them deliver the new legislation to all of their customers.

Additional software has also been deployed to make the legislation easier to understand and more accessible to officers, support organisations and service users.

The Homelessness Reduction Act has fundamentally changed the homelessness legislation by introducing a statutory duty to help, advise and prevent applicants from losing their home where this is possible and to support them to source suitable housing where they become homeless. The new duties are 'blind' to whether an applicant has a priority need.

Local authorities who have an excellent record for working successfully to prevent homelessness, will need to be looking at wider Housing Options and use a system that can help them review their approach to prevention and working processes or support their current process.

Housing Options officers and other relevant teams are now supported by the HPA2 system to manage the advice, prevention, relief and main duties and support the statutory tests being assessed and applied along with the mandatory reporting.

But most importantly Locata has recognised who you are! HPA2 allows you to manage, add and edit Tasks and Questions to match the processes you have worked hard to put in place locally. We have worked with our Local Authority National Development Group, with housing consultant Andy Gale and MHCLG coordinators to develop our system for you.

No other system or approach can deliver for you locally in the way that HPA2 can!

The HRACT-Ready toolkits can be downloaded for FREE at the Locata website

www.locatahousingservices.org.uk

HOMELESSNESS PREVENTION AND ADVICE

The fully integrated system for the step-by-step management of homelessness applicants

We've got the Homelessness Reduction Act covered

Our Homelessness Prevention and Advice system is tried and tested and extremely cost effective

- Our Development Group of Practitioners guided us in the design of the system

- System framework for HPA2 in use since 2008

- HPA2 now used by more than 120 local authorities

- Customer Online Forms, Personal Housing Plans and Portal Access at the core of our system

- Locata is a not-for-profit company owned by Local Authorities and RPs

And because we are a not-for-profit company owned by local authorities and RPs, we are required by our Board to share the benefits of the Practitioner-led upgrade to the HPA system

HPA2
HOMELESSNESS REDUCTION ACT

Configurable to your needs
- No installation costs
- No license fees for staff
- Annual support based on service required
- No data storage costs

MORE THAN 120 LOCAL AUTHORITIES CURRENTLY USE OUR HPA2 SOFTWARE.

Built around your requirement
- Built to meet your needs
- Configured to your specific service requirements
- Pre-designed specification for HRACT

Tailorable customer outcomes
- Advice and Information
- Temporary Accommodation
- Referrals
- Outcome Notices

Scheme approach for multiple partners
- Large scheme capability
- Single partners within a large scheme
- Standalone deployment where required

Customer focused portal
- Personal housing plan access
- Document uploads
- Latest application status
- Digital information delivery

HRA Application process
- Customisable Form
- Workflow enabled
- Customer Online Portal

H-CLIC Reporting
- Fully HCLIC Compliant
- Full HCLIC Case Validation
- Full HCLIC Upload Validation

LOCATA
Housing Services

We've got all the pieces in place

Our Homelessness Prevention and Advice system (HPA2) is the culmination of a tried and tested framework. More than 120 local authorities now use it to carry out all the activities associated with the **Homelessness Reduction Act** (HRACT) and **Delta HCLIC reporting**.

We are now busy working with all our Practitioners to help and support them to configure the system to their own specifications, enabling them to ask the questions they need to ask their service users. This goes beyond the MHCLG requirements, allows councils to gather the data they need to report on locally and managing the process in the way they want it to work with their customers within the HRACT.

We felt it was important to deliver the ability to allow our local authority customers the freedom to configure the system to meet their own local needs and to be able to edit Tasks, Questions, Workflow Rules and programmable PHP's. We also wanted them to understand that the HRACT is a set of guidelines and not an absolute process. So that's just what we did with our HPA2 platform.

Want to shine with your Homelessness Reduction Act's requirements and make life easier, then we've got the HRACT covered:

- Fully configurable to your own system
- Integrates seamlessly with Locata's Housing Registers, Referrals and Social Lettings Agency modules
- Full HCLIC "In-Case and Upload" Validation
- Digital communications hub - letters, emails and texts

- PHP templates provided ready for editing
- Online Customer Portal
- Task-based workflow for easy case management
- Ability to upload documents
- Fully customisable report generator
- Decision Review Manager

**FULLY
HCLIC
COMPLIANT**

GET A HEAD START

CONTACT OUR TEAM TODAY ON
01895 637 595

CLOUD HOSTED

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