

LOCATA
Housing Services

MEETS ALL THE
REQUIREMENTS OF
THE HOMELESSNESS
REDUCTION ACT
AND MORE

TRIED AND TESTED
SYSTEM

BUILT WITH OUR
DEVELOPMENT GROUP
PARTNERS

HOMELESSNESS
PREVENTION & ADVICE

STANDALONE
MODULE



www.locatahousingservices.org.uk

FULLY
CONFIGURABLE

The Homelessness
Reduction Act (HRACT)
received Royal Assent
on April 27, 2017.

The legislation went
live in April 2018

Locata's HPA2 cloud-based software is available through G-Cloud and has successfully delivered a system that has been designed to give support and advice to Local Authorities to help them deliver the current legislation to all their customers.

Additional software has also been deployed to make the legislation easier to understand and more accessible to officers, support organisations and service users.

The Homelessness Reduction Act has fundamentally changed the homelessness legislation and introduced a statutory duty to help, advise and prevent applicants from losing their home where this is possible and to support them to source suitable housing where they become homeless.

The current duties are 'blind' to whether an applicant has a priority need.

Local authorities who have an excellent record for working successfully to prevent homelessness, will need to be looking at wider Housing Options and use a system that can help them review their approach to prevention and working processes or support their current process.

Housing Options officers and other relevant teams are now supported by the HPA2 system to manage the advice, prevention, relief and main duties and support the statutory tests being assessed and applied along with the mandatory H-CLIC reporting.



The HRACT-Ready
toolkits can be
downloaded for FREE
at the Locata website

www.locatahousingervices.org.uk

HOMELESSNESS PREVENTION AND ADVICE (HPA2)

The fully integrated system for the step-by-step management of homelessness applicants

HPA2 allows you to manage, add and edit Tasks and Questions to match the processes you have worked hard to put in place locally. We have worked with our Local Authority National Development Group who have helped us develop a full year's enhancement plan with no cost to them.

No other system or approach can deliver for you locally in the way that HPA2 can!

The LOCATAPRO Homelessness Prevention and Advice system is tried and tested and extremely cost effective

- Our Development Group of Practitioners guided us in the design of the system
- We also worked with Andy Gale and MHCLG coordinators
- System framework for HPA2 in use since 2008
- HPA2 now used by more than 120 local authorities

- Customer Online Forms, Personal Housing Plans and Portal Access at the core of our system

- Locata is a not-for-profit company owned by Local Authorities and RPs

And because we are a not-for-profit company owned by local authorities and RPs, we are required by our Board to share the benefits of the Practitioner-led upgrades to the HPA system.

We are now busy working with all our practitioner partners to help and support them to configure the HPA2 system to their own specifications so they can ask the questions they need to ask their local service users.

This goes far beyond the MHCLG requirements as it allows councils to gather the data to report on locally and to manage the process in the way they want it to work with their customers and within the HRACT.

HRACT is a set of guidelines and not an absolute process. So, we felt it was important to deliver the ability to allow our local authority customers the freedom to configure the system to meet their own local needs and to be able to edit Tasks, Questions, Workflow Rules and programmable PHP's.

System Features

LOCATAPRO

Administration Systems

- ✓ Fully configurable to your own system
- ✓ Case Management
- ✓ PHP production, templates provided ready for editing
- ✓ Decision Review Manager
- ✓ Management & officers' Dashboards
- ✓ Task Based Workflow, Journal and Document uploads
- ✓ Digital communications hub - letters, emails and texts
- ✓ Temporary Accommodation (TA)
- ✓ Fully H-CLIC & WH012 compliant
- ✓ Management and officers' H-CLIC for "In-Case and Upload" validation
- ✓ Customisable report generators and a dashboard performance framework report
- ✓ Community Forum
- ✓ Fully GDPR Compliant
- ✓ Super User managed security access

Customer Systems

- ✓ Online Interactive Customer Portal
- ✓ Document Uploads
- ✓ Referral Forms
 - Self-Referral
 - Statutory Referrals
 - Non-Statutory Referrals
- ✓ Fully GDPR Compliance on customers rights

Standard Inwards Data Integration

- ✓ Integrates seamlessly with LOCATAPRO Housing modules
- ✓ Applicant Data Integration
- ✓ Property Data Integration
- ✓ TA Data Integration
- ✓ Fully GDPR Compliant



Our Homelessness Prevention and Advice system (HPA2) is the culmination of a tried and tested framework. More than 120 local authorities now use it to carry out all the activities associated with the Homelessness Reduction Act (HRACT) and Delta H-CLIC reporting.

KEY FEATURES

Configurable to your needs

- ✔ No installation costs
- ✔ No license fees for officers
- ✔ Annual support based on service required
- ✔ No data storage costs

Built around your requirement

- ✔ Built to meet your needs
- ✔ Configured to your specific service requirements
- ✔ Pre-designed specification for HRACT

Tailorable customer outcomes

- ✔ Advice and Information
- ✔ Temporary Accommodation
- ✔ Referrals
- ✔ Outcome Notices

Customer focused portal

- ✔ Personal housing plan access
- ✔ Document uploads
- ✔ Latest application status
- ✔ Digital information delivery

HRA Application process

- ✔ Customisable Form
- ✔ Workflow enabled
- ✔ Customer Online Portal

H-CLIC/WHO12 Reporting

- ✔ Fully WHO12 Compliant
- ✔ Fully H-CLIC Compliant
- ✔ Full H-CLIC Case Validation
- ✔ Full H-CLIC Upload Validation

**GET A
HEAD
START**

**FULLY
H-CLIC
COMPLIANT**

CONTACT OUR TEAM TODAY ON
01895 637 595



Locata (Housing Services) Ltd
PO Box 558
TWICKENHAM
TW1 9RF

01895 637595
info@locata.org.uk
www.locatahousingervices.org.uk