LOCATA
Housing Services

HRS
HOUSING RELATED SUPPORT

FULLY INTEGRATED SYSTEM SUPPORTING ALL TYPES OF HOUSING RELATED SUPPORT FOR SERVICE PROVIDERS AND YOUR CLIENTS' SUPPORT NEEDS

BUILT WITH OUR DEVELOPMENT GROUP
PARTNERS

TRIED AND TESTED
SYSTEM

HOUSING
RELATED SUPPORT

STANDALONE
MODULE

FULLY
CONFIGURABLE

CLOUD
HOSTED

www.locatahousingservices.org.uk

![LOCATA Housing Services]

HRS
HOUSING RELATED SUPPORT

The LOCATAPRO Housing Related Support Module (HRS) provides clients with advice and support from as many providers as you wish to give access to the platform, moving customers seamlessly from one service to another across a range of systems.

The cloud-based software is available through G-Cloud and uses the successful **LOCATAPRO HPA2** framework as its foundation. That tried and tested system is now used by more than 120 local authorities to carry out complex activities related to homelessness advice and prevention.

Created by request from a switched-on practitioner

The HRS system was requested by one of our local authority partners while they were attending the Locata Development Group. They wanted a system that would help them with the increasing levels of requests for support and help that they were receiving from their housing customers.
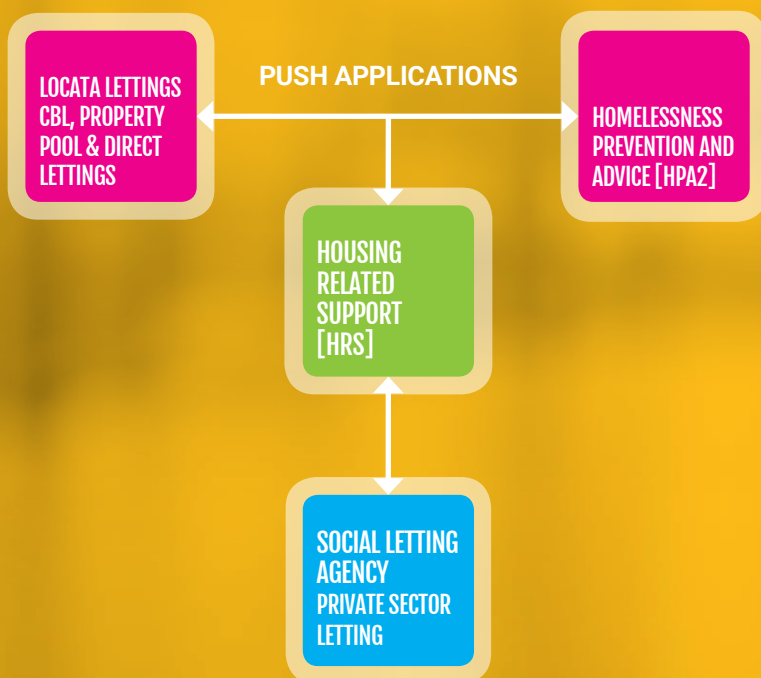
With development partners on board we decided to redesign a system from the ground up.

It was felt that integration was an important driver in the build of the system, so we based the design for **HRS** on our existing **HPA2** framework.

This meant we could provide a familiar online experience for officers and customers alike, while also having the ability to accept registrations from multiple sources and deliver connections across all our Locata modules and a wide range of service provider systems.

INTEGRATION
Between LOCATA systems

PUSH APPLICATIONS

LOCATA LETTINGS
CBL, PROPERTY
POOL & DIRECT
LETTINGS

HOMELESSNESS
PREVENTION AND
ADVICE [HPA2]

HOUSING
RELATED
SUPPORT
[HRS]

SOCIAL LETTING
AGENCY
PRIVATE SECTOR
LETTING

HOUSING RELATED SUPPORT (HRS)

The fully integrated system for the step-by-step management of Housing Related Support services

The LOCATAPRO HRS Module can push and pull applications data across a range of systems. HRS can share journals and link the system to other LOCATAPRO modules. It also allows for service providers of all types to log in directly to your configuration where they can manage their various services. Your clients will then typically be able to access the following areas:

Other services could include Bond Schemes, Mediation Services or indeed any service that you want to process, track and monitor for applicants. The HRS Module comes with its own Task and Questions generator, Reports generators, Security and Customer sections.

SUPPORTED
HOUSING

FLOATING
SUPPORT

HRS
HOUSING RELATED SUPPORT

EMPLOYMENT &
TRAINING

ADVISORY
SERVICES

FEATURE RICH FRAMEWORK

The LOCATAPRO HRS is as fully "feature rich" as the HPA2 system framework it sits on. It delivers all the systems you need to manage any support required for your customers' housing related needs. Officers will be able to manage, track and monitor their clients as they access the support available to them.

The system seamlessly passes clients to the right support provider, who will give them the service that they need. The whole journey that each client embarks upon can be helped along the way by officers using the tools integral to the HRS system to make a significant difference to the eventual outcomes.

System Features

LOCATAPRO

Administration Systems

- ✔ Fully configurable to your own system
- ✔ Online GDS Application Form
- ✔ Client Case Management
- ✔ Transferring Clients
- ✔ Provider Service Manager
- ✔ Services Provision Manager
- ✔ Management & Officer Dashboards
- ✔ Client Records
- ✔ Task & Questions Based Workflow
- ✔ Journals
- ✔ Document uploads
- ✔ Digital communications hub - letters, emails and texts
- ✔ Customisable report generators
- ✔ Community Forum
- ✔ Help Centre
- ✔ Super User managed security access
- ✔ Fully GDPR Compliant
- ✔ Full Audit Trails

Standard Inwards Data Integration

- ✔ Integrates seamlessly with other LOCATAPRO Housing modules
- ✔ Applicant Data Integration
- ✔ Provider Data Integration
- ✔ Service Data Integration
- ✔ Fully GDPR Compliant

Our Homelessness Prevention and Advice system (HPA2) is the culmination of a tried and tested framework. More than 120 local authorities now use it to carry out all the activities associated with the Homelessness Reduction Act (HRACT) and Delta H–CLIC reporting.

KEY FEATURES

Configurable to your needs
- ✔ No installation costs
- ✔ No license fees for staff
- ✔ Annual support based on service required
- ✔ No data storage costs

Built around your requirement
- ✔ Built to meet your needs
- ✔ Configured to your specific service requirements
- ✔ Pre-designed specification for HRS

Support Provider/Services Database
- ✔ Provider logins
- ✔ Provider contact details
- ✔ Provider service details
- ✔ Base Number of Service Support Unit/Voids
- ✔ Number of Clients in Support
- ✔ Number of Service Support Unit/Voids Assigned
- ✔ Number of Service Support Unit/Voids Available
- ✔ Service Outcomes

Dashboards
- ✔ Clients Dashboard
- ✔ Provider Dashboard
- ✔ Client Support Dashboard
  - • Waiting Lists
  - • Current Support
  - • Support History

Service Types
- ✔ Supported Housing
- ✔ Floating Support
- ✔ Employment & Training
- ✔ Health Services
- ✔ Advisory Services
- ✔ Bond Schemes
- ✔ Mediation Services

Reporting
- ✔ Client Report Generator
- ✔ People Report Generator
- ✔ Report Creation System
- ✔ Reporting Template Creator

LOCATA
Housing Services

GET A
HEAD
START

MONITOR
YOUR
SERVICES

CONTACT OUR TEAM TODAY ON
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